

The OzAdvice System

As our client we like you to feel comfortable with what is happening during the time we work together. It is important that you have a clear picture of the overall program being delivered and what stage we are up to at any given time.



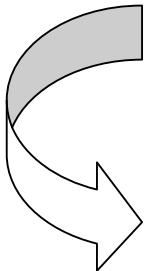
Oz Advice Consulting

We work to a standard Agreement, but you always have options and overall control to ensure you are satisfied with the progress and direction of the project. Testimonials from past and existing clients confirm the high level of client satisfaction from people who have dealt with OzAdvice Consulting.

A typical consulting package is constructed in a number of phases, summarised in the following diagram:

Briefing Interview

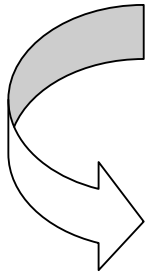
This is a complementary meeting where you have the opportunity to explain your situation and where we make an assessment of the ability and appropriateness of OzAdvice providing assistance.



The Proposal and Agreement

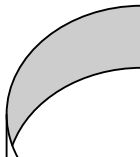
Each of our projects is clearly set out in a formal agreement before any work begins. This includes:

- A Proposal which outlines the scope of work and agreed outcomes, how the work will progress through each stage, and a framework for the support phase.
- An Agreement which is a simple legal document that formalises our undertaking and sets out the schedule of fees.

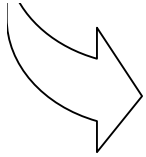


Month 1 – Review

We will conduct a thorough review of your business, its financial situation, planning processes, operational structure and overall capacity. We will identify problem areas and may make suggestions for improvement or changes to bring immediate benefit where we can. At the end of this month we will provide you with a written Position Statement.



Next...

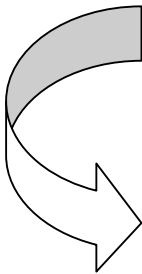


Month 2 – Developing a Strategic Plan

We start with a formal Strategic Planning Workshop (usually one day) where we:

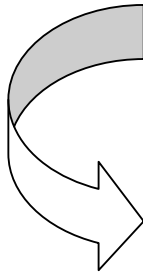
1. Identify long-term objectives
2. Make an assessment of the business' capacity to change
3. Draft core value statements (Vision, Mission etc)
4. Identify areas for action
5. Draft an Action Plan

These proceedings are documented and a copy given to you.



Month 3 – Implementation

The Action Plan is used as a guide to the implementation process. We will work with you in this initial to ensure that the first steps are successfully achieved



Ongoing Support

As you work through the Action Plan we will continue to monitor implementation, apply pressure if we have, and evaluate the program, making changes where necessary. This part of the program sets OzAdvice apart in that we are committed to seeing you achieve the milestones identified in the Strategic Plan.

As a client of OzAdvice Consulting we will keep in touch with you. You will receive ...

- copies our monthly management articles (archived on our website);
- access to customised training courses for you and/or your staff, and
- information on coming events and seminars conducted by OzAdvice.

***If you would like more information please go to
'Contact Us' on our website.***